

## **Policy for Facility of voluntary freezing/blocking of Trading Accounts by Clients:**

We have made policy in accordance with the provisions of SEBI Circular no. SEBI/HO/MIRSD/POD-1/P/CIR/2024/4 dated January 12, 2024 and NSE Circular No. NSE/INSP/61529 dated April 08, 2024 on "Framework for Trading Members to provide the facility of voluntary freezing/blocking the online access of the trading account of clients. Further, we have formulated the policy and process in line with the framework as prescribed by Exchange that forms part of our Risk Management Policy.

Further, the following modes have been provided with effect from 1-07-2024 for the clients to place the request to freeze/block the trading account:

- Dedicated email id- [stoptrade@gyandeepstocks.com](mailto:stoptrade@gyandeepstocks.com)
- SMS from registered mobile number- 7737486664

The Client may send his/her request for voluntary freezing/blocking the online access of trading account at email id : [stoptrade@gyandeepstocks.com](mailto:stoptrade@gyandeepstocks.com) from his/her registered email id, and/or sending SMS request from his/her registered mobile number with us on our dedicated mobile number 7737486664.

You can refer to the Circular                      for further details- [NSE Circular No. 24/2024](#)